



August 1, 2017

Dear Natural Gas Customer:

RE: Natural Gas Federal Safety Regulation - Excess Flow Valve

The Federal Department of Transportation is enforcing a new safety regulation pertaining to Excess Flow Valves (EFV). The new regulation requires that natural gas supply companies notify customers with a service line not exceeding 1,000 SCFH, of their right to request installation of an EFV by the natural gas company that meets minimum federal performance requirements. Should the customer request installation of this device, the customer must agree to pay all associated costs including materials and labor. Currently, the average customer cost associated with the installation of an EFV is \$500. **Installation of an EFV is not mandatory.**

**What is an Excess Flow Valve (EFV)?** An EFV is a device designed to restrict gas flow in a customer's natural gas service line by automatically closing in the event that a service line is broken, completely cut, torn apart or otherwise separated, usually caused by some type of excavation or digging. A natural gas service line is the piping from the gas main to the customer meter set and runs underground through the customer's yard. Restricting gas flow after a gas service line is damaged may decrease the potential for property damage and/or injury.

**Customer Responsibilities:** If a customer requests installation of an EFV, and agrees to pay the cost at the time of installation, The City of Fort Morgan Gas Department will perform the installation.

The customer must agree to pay any and all future maintenance costs associated with an EFV including:

- Excavation costs for valve removal and/or replacement.
- Pavement and/or landscaping replacement associated with any necessary excavation.
- All associated material and labor costs.

**Additional Information:**

1. An EFV will not protect against the following events:
  - Customer appliance gas leaks.
  - Small gas service line punctures.
  - Gas meter set leaks.
2. The City of Fort Morgan Gas Department makes no express warranty for continued proper EFV operation under normal use conditions and/or false valve closure under any gas system operating conditions.
3. Additional information may be obtained by calling our office at (970) 867-4350.